



Service Overview

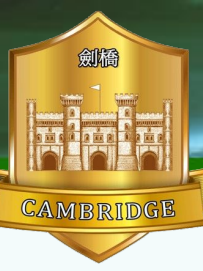
CAMBRIDGE INTERNATIONAL LANGUAGE Consulting Institute

www.enjoy-abc.online/cambridge





英語會議 - 公司同仁詞不達意?
業務部 - 無法取得海外訂單?
客服部 - 無法應對國際客戶?



Overview

劍橋國際語言20年來服務科技業英語訓練如：台積電, 友達光電, 聯華電子, 提供人資雲端培訓, 年開設700+專業商英課程, 人工智能即時回饋訓練報告~ 出席/多益評量/分析圖表等)

Established in 2002, Hsinchu Science Park in Taiwan, Cambridge is a leading language training academy that assists organizations to overcome international communication challenges across their workforce. It expanded its customer service to the UK in 2014 and now offers an all-in-one, unique, online English training program, with TOEIC and Oral simulation assessments to help you reach your company's expectations.

Cambridge provides a wide range of practical online classes along with two assessments per trainee, (*initial evaluation and final assessment*). Our goal is to seamlessly assist HR divisions to effectively test and monitor trainees learning progress and provide performance reports to gauge trainee development.





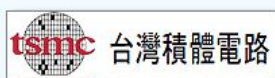
CAMBRIDGE

INTERNATIONAL LANGUAGE TRAINING

[ABOUT US](#)[STEPS](#)[1. MEETING](#)[2. PAYMENT](#)[3. INITIAL TEST](#)[4. COURSES](#)[5. FINAL TEST](#)[6. REPORTS](#)

Corporate Clients

(知名企業客戶)





Why Cambridge ?



Reliable:

nearly 20 years corporate training experience
(經驗可靠 - 超過20年高科技產業員工語言培訓經驗)



Economical:

average price 2~4US\$/hr
(節省預算 - 首周免費培訓期後, 每小時2~4美金)



Effective:

Native English speaking class environment
(有效訓練 - 100% 全英語訓練環境)



Secure:

password protected classes & portals
(高機密性 - 受訓學員需輸入企業代碼和密碼)



Referable:

simulated TOEIC & Oral assessments provided
(高對照性 - 提供模擬多益 / 雅思成績對照結果)

Free:

7-day English conversation classes when you join
(首周免費 - 每員工享多益模擬分級+13小時免費英語培訓)



Confidential:

exclusive corporate portal site provided
(方便管理 - 專屬企業培訓登入網頁)



Flexible:

to start anytime of the year
(彈性時間 - 全年度隨時加入新員工培訓)



Reports:

initial evaluation vs final assessment provided
(績效追蹤 - 提供免費員工初期多益英語程度測試 + 訓後評比報告)





Why Cambridge ?



Referable:

simulated TOEIC & Oral assessments provided
(高對照性 - 提供模擬多益 / 雅思成績對照結果)



Bilingual:

customer service team
(優質服務 - 雙語企業客戶服務團隊)



Multitudinous:

approx 700 classes per year with 100's of archive class videos
(課程多樣 - 全年已開設近 700 堂視訊英語訓練)



Convenience:

available on all devices (PC, laptop, tablet and phone)
(高度相容 - 適用所有設備桌機, 筆記電腦, 平板和智慧手機)



Continuous:

learning option via membership after training
(無縫接軌 - 首周免費培訓後直接進入正式訓練會員)

Professional:

meeting + TOEIC test + training environment
(免除風險 - 線上多益測驗 + 視訊會議 + 英語培訓)



Customised:

training program plans
(專屬訓練 - 一企業需求量身訂做可提供長期和強化培訓)



Diverse:

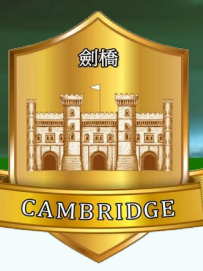
practical and topical classes from business to conversational English
(實用主題 - 商業情境搭配口說英語主題的多樣性)



Schedule:

after work hours, distraction-free, evening classes
(專心工作 - 下班後可隨時登入任何進行中英語培訓課程)

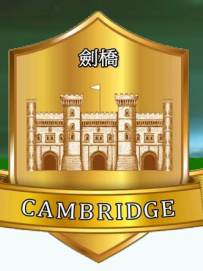




Reliable

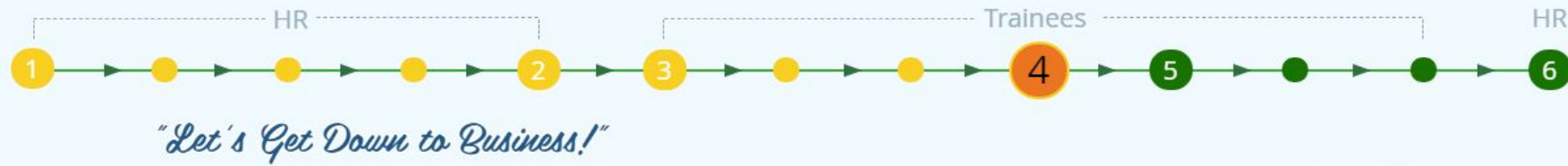


20 年 高 科 技 企 業 培 訓
來 自 英 國 和 台 灣
專 業 雙 語 團 隊



Training

(科技業員工語訓方案) 3 Types of English Training



Business Classes
for Professionals

Departmental
部門商英語訓 (10人內 - 商務主題)

Department



Private 1-1 for
Business Professionals

Private 1-1
企業主管語訓 (1對1 - 客製內容)

Private 1-1



Individual Employee Trainees
& Professionals

Employees
員工團體語訓 (自由吃到飽無預約團體口說)

Employees





English Training Workflow

(人資語言訓練流程)

1

MEETING

視訊會議 + 需求了解

more ▶



FREE INITIAL TEST

期初多益模擬和口說程度分析

◀ more

2

3

PAYMENT

企業選定專案

more ▶



COURSES

商務英語培訓課程實施

◀ more

4

5

FINAL TEST

期末成效評估

more ▶



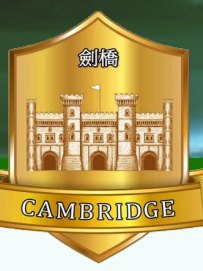
REPORTS

課程結訓2周內

◀ more

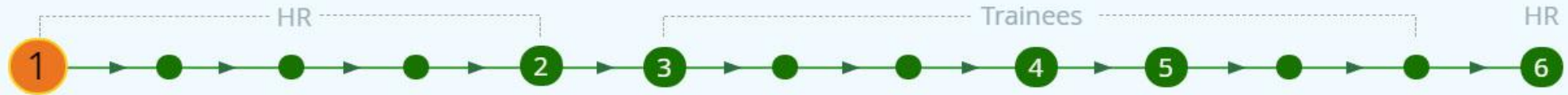
6





Planning

(科技業員工語訓方案)



Book a Meeting Appointment

Book a free online web meeting
(歡迎企業 HR + 語訓員工預約線上會議)

Booking



Enter Online Meeting

No software and registration required
(不須下載or註冊, 直接web環境上線開會)

Meeting



Training Program & Quotation

Training Program Confirmation Plan
(培訓計劃確認 => 培訓計畫確認+發出報價單)

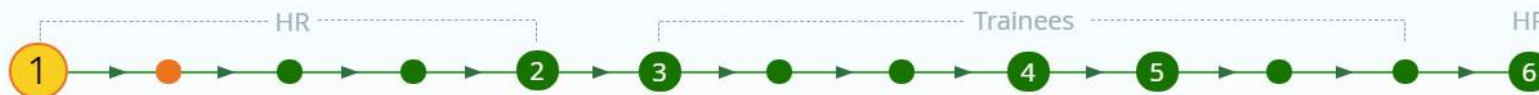
Quotation





Booking

(HR預約線上會議)



Book a Meeting Appointment

Book a free online web meeting
(歡迎企業 HR + 語訓員工預約線上會議)

Booking



劍橋-企業商務英語訓練

HR Meeting

25 min

劍橋雲端會議室

- 劍橋在英國時區, 因此慢台灣8小時
- 請選擇右方時段 (台灣 5pm ~ 12am之間)

- 進入請點 - [cambridge online meeting](#)
- No software and registration required
(不須下載or註冊, 直接web環境上線開會)
- Book a free online web meeting
- (歡迎企業 HR + 語訓員工預約線上會議)

Select a Date & Time

November 2020

MON TUE WED THU FRI SAT SUN

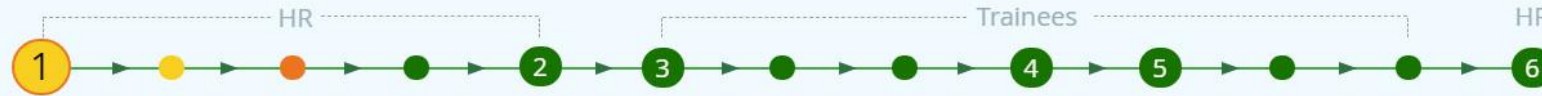
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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

UK, Ireland, Lisbon Time (7:29pm) ▼



Meeting

(HR+劍橋線上會議)



Cambridge-HR Meeting Place

No software and registration required
(不須下載or註冊, 直接web環境上線開會)



Enter Online
Meeting

No software and registration required
(不須下載or註冊, 直接web環境上線開會)

Meeting





Discussion

(線上會議討論需求)



Enter Online
Meeting

No software and registration required
(不須下載or註冊, 直接web環境上線開會)

Meeting



(HR 與 Cambridge 人員討論企業需求，量身訂做員工英語訓練計畫並提供評量 +出席標準建議)



Training Customization

(科技業員工語訓方案) 3 types of corporate English training



Enter Online
Meeting

No software and registration required
(不須下載or註冊, 直接web環境上線開會)

Meeting

Training Programs	Customized (客製化訓練)		Membership (通識訓練)
	Departments (部門)	Management (主管個人)	Employees (員工福利訓練)
Topic (主題)	Business Related	Specific	Small Talk & Business
Style (模式)	Group (10 max)	1-1	Group
Av Hours (課程時數 / 季)	24 – 36 hrs / term	30 hrs	800+ hr / year
Av Cost (平均費用)	USD 70 / hr	USD 50 / hr	USD 150 - 200 / month





Corporate Training Budgeting

(企業語訓 - 預算 & 補助分類)



Enter Online
Meeting

No software and registration required
(不須下載or註冊, 直接web環境上線開會)

Meeting

Program		A (Strict)	B (Flexible)	C (Easy-going)
Company		100%	50%	0
Employee		0	50%	100%
Criteria	Attendance	80 % + (4 hr+ / week)	60 % + (3 hr+ / week)	40 % + (2 hr+ / week)
	TOEIC	20% improvement or 600 + score	10% improvement or 600 + score	10% improvement or 600 + score
Sponsorship		50 ~ 100 %	50 ~ 100 %	50 ~ 100 %
企業補助		公司全額補助 期末未達出席 + 英語標準者 員工自付定額或全額	員工部分自費+公司部分補助 期末答英語標準者 公司補助定額或百分比	員工全額自費 期末達英語標準 公司補助定額或百分比



CAMBRIDGE INTERNATIONAL LANGUAGE TRAINING

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Membership Packages

(HR依期間選擇適合訓練卡別)



Enter Online
Meeting

No software and registration required
(不須下載or註冊, 直接web環境上線開會)

Meeting



Personal Payment (below)
(員工自費 - 點選下方會員卡線上付款)



Corporate Payment Options
(企業訓練付款)



英語口說國際小班 (Speaking Club)



固定會員

3200~7200/月



\$ 9,600

92堂



\$ 26,000

276堂



\$ 46,000

552堂



\$ 80,000

1104堂



Quotation

(劍橋提出語訓報價)



Training Program Quotation Example

Please login into your portal page to view the training program plan and the quotation to proceed. Go to: [HR Portal Login](#)



Training Program & Quotation

Training Program Confirmation Plan

(培訓計劃確認 => 培訓計畫確認+發出報價單)

[Quotation](#)

Cambridge International Language Training

Address: Prince of Wales Mansions, Harrogate, North Yorkshire, England, UK, HG11JB

Website: enjoy-abc.online/Cambridge

E-mail : e-learning@enjoy-abc.online

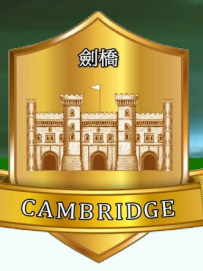
Tel. No : +44-7455-604856



Corporate English Training Quotation

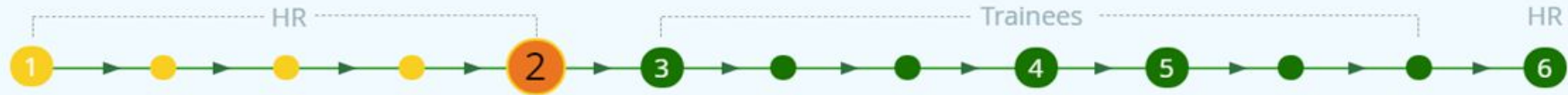
Corporate Title : XYZ Corporation		Department : Human Resource		Telephone No. : +886-123-4567	
Year	Course Name	Period (months)	Trainee No.	Price (USD)	Total
2020	Platinum Card	12	10	1,680	16,480
2020	Silver Card	3	10	500	5,000
Total Payable (include tax)			20	USD 21,480	

1. The proceeding chart includes course design, delivery (instruction) and administration.
2. The proceeding chart remains valid for 30 days.
3. Should the client choose to sign up for subsequent courses, prices are negotiable.
4. Terms of payment: accounts must be settled one week prior to the course commencement.
*Immediately cashable check: payable to xxxxxx xxxxxx
(mailing address : 2 Hanover Court, Prince of Wales Mansions, Harrogate, North Yorkshire, UK, HG11JB)
*Cash, Bank Draft, or Electronic Remittance:
Bank : HSBC (Sort Code xx-xx-xx)
Account Holder : xx-xxxxxx-xxxxxx
Account No. : xxxxxxxx
5. If an account is not settled within one week of course commencement, Cambridge administration reserves the right to terminate course instructor.



Payment

(企業客戶付款)



選擇員工方案 - B / C

選擇企業方案 - A



Training Program
& Quotation

Training Program Confirmation Plan
(培訓計劃確認 => 培訓計畫確認+發出報價單)

Quotation



Personal Payment (below)
(員工自費 - 點選下方會員卡線上付款)



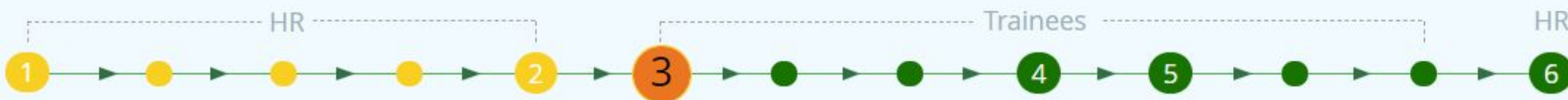
Corporate Payment Options
(企業訓練付款)





Initial Test

(期初測驗)



Book an Initial Test
Appointment

(預約 1小時)

Booking



Oral & TOEIC
(Speaking, Listening & Reading) Evaluation Test

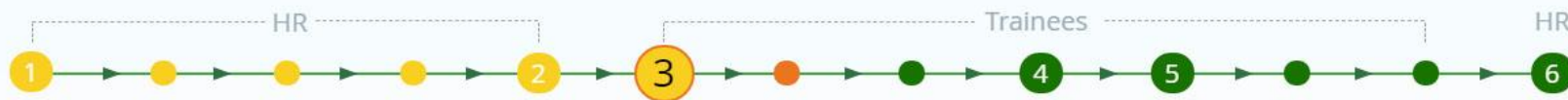
(15分鐘英籍顧問聽說評量 & 30分鐘多益模擬聽讀筆試)

Initial Test



Initial Test Booking

(員工預約測驗)



Book an Initial Test
Appointment

(預約 1小時)

Booking



劍橋-企業商務英語訓練

Oral & TOEIC Online Test

🕒 55 min

📍 多益線上測驗會議室

- 劍橋在英國時區, 因此慢台灣8小時
- 請選擇右方時段 (台灣 5pm ~ 12am之間)
- 進入測驗請點 - [TOEIC online test](#)
- No software and registration required
- (不須下載或註冊, 直接web環境上線測驗)
- Book a free TOEIC online test
- (歡迎企業 HR + 語訓員工預約線上測驗)

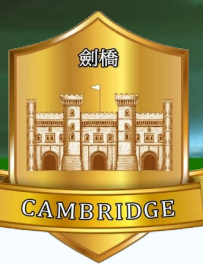
Select a Date & Time

November 2020

MON	TUE	WED	THU	FRI	SAT	SUN
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

🌐 UK, Ireland, Lisbon Time (8:09pm) ▼

POWERED BY
Calendly



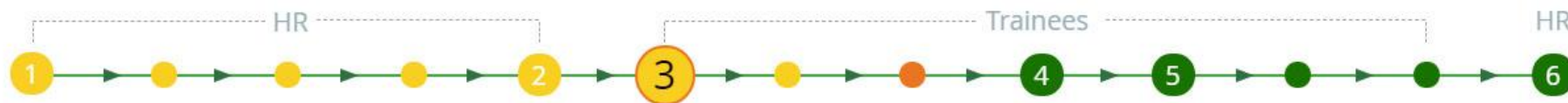
Initial TOEIC Test

(多益測驗須知)



Oral & TOEIC
(Speaking, Listening & Reading) Evaluation Test
(15分鐘英籍顧問聽說評量 & 30分鐘多益模擬聽讀筆試)

Initial Test



Step 1: Oral Assessment (15mins)
(15分鐘真人英語聽說評量)



Step 2: TOEIC Simulation Test (30mins)
(30分鐘線上多益模擬考試)
This TOEIC evaluation test is recorded for verification.



Step 3: Submit Test Score
(發送筆試測驗分數)
Submit your score to complete your evaluation.



Step 4: Join Classes
Access to our classes for the duration of your course plan.
(您將被授予訪問我們課程的權限, 課程計劃的持續時間)



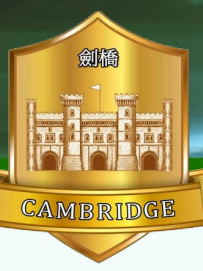
Know English. Know Success.



English Conversation Development, Competence & Score



Oral & TOEIC Evaluation Test



Initial Oral Test

(期初口試)



Oral & TOEIC
(Speaking, Listening & Reading) Evaluation Test
(15分鐘英籍顧問聽說評量 & 30分鐘多益模擬聽讀筆試)

Initial Test

Meeting ID: 341-067-841 Participant ID: 38

Oral Assessment - 15mins

15分鐘真人英語聽說評量

Micah Lee

Could you please describe your job and job function ?

Mute Stop Video Invite Manage Participants Share Chat Record Breakout Rooms End Meeting



Initial TOEIC Test

(期初線上多益測驗)



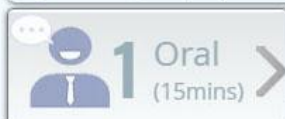
Oral & TOEIC

(Speaking, Listening & Reading) Evaluation Test

(15分鐘英籍顧問聽說評量 & 30分鐘多益模擬聽讀筆試)

Initial Test

My Details: Company Name First Name Last Name Email Employee No. Listening Sc... / Total... Reading Sc... / Total... SUBMIT



LISTENING TEST

- Part I
Picture Description
- Part II
Question - Response
- Part III
Short Conversations
- Part IV
Short Talks

READING TEST

- Part V
Incomplete Sentences
- Part VI
Text Completion
- Part VII
Reading Comprehension

TOEIC Part I: Picture Description (TOEIC Simulation DEMO)

00:29:03

Part I: Picture Description

Directions: For each question, you will see a picture and you will hear four short statements. The statements will be spoken just one time. They will not be printed in your test book so you must listen carefully to understand what the speaker says. When you hear the four statements, look at the picture and choose the statement that best describes what you see in the picture. Choose the best answer A, B, C or D



Test Instructions

- Go to TOEIC Simulated Test' (按下, 進入測驗)
- Follow the example, then 'START' (詳閱測驗範例, 按下 'START'開始測驗)
- ANSWER the multiple choice questions (進行多益測驗考題)
- KNOW your answers, close Test site, ENTER your scores & SUBMIT. (完成後, 截圖測驗結果並輸入測驗分數)





Initial TOEIC Test

(期初線上多益測驗)



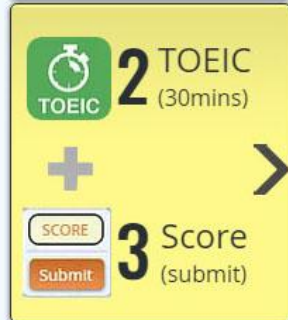
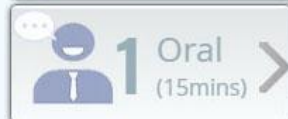
Oral & TOEIC

(Speaking, Listening & Reading) Evaluation Test

(15分鐘英籍顧問聽說評量 & 30分鐘多益模擬聽讀筆試)

Initial Test

My Details: Company Name First Name Last Name Email Employee No. Listening Sc... / Total... Reading Sc... / Total... SUBMIT



LISTENING TEST

- Part I
Picture Description
- Part II
Question - Response
- Part III
Short Conversations
- Part IV
Short Talks

READING TEST

- Part V
Incomplete Sentences
- Part VI
Text Completion
- Part VII
Reading Comprehension

TOEIC - Result

00:00

Test Instructions

- Go to TOEIC Simulated Test' (按下, 進入測驗)
- Follow the example, then 'START' (詳閱測驗範例, 按下 'START' 開始測驗)
- ANSWER the multiple choice questions (進行多益測驗考題)
- KNOW your answers, close Test site, ENTER your scores & SUBMIT. (完成後, 截圖測驗結果並輸入測驗分數)



TOEIC TEST ONLINE - Practice Mini Test

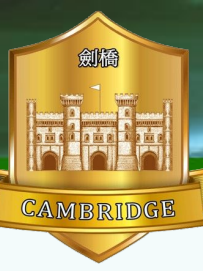
Listening: 19 / 25

1 - 3	Part I: Picture Description (2 / 3)	
4 - 7	Part II: Question - Response (3 / 4)	
8 - 16	Part III: Short Conversations (5 / 9)	
17 - 25	Part IV: Short Talks (5 / 9)	

Reading: 17 / 21

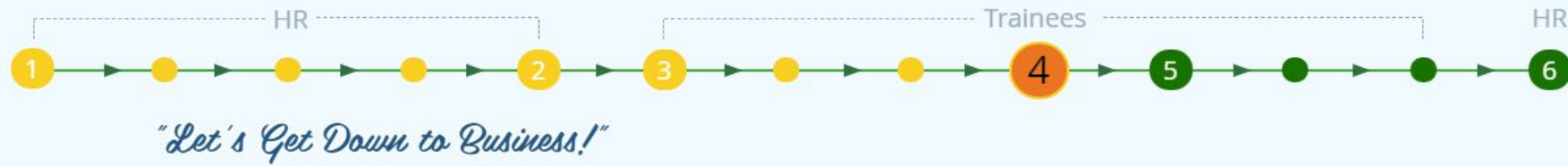
26 - 35	Part V: Incomplete Sentences (7 / 10)	
36 - 41	Part VI: Text Completion (4 / 6)	
42 - 46	Part VII: Reading Comprehension (3 / 5)	





3 Types of English Training

(語 訓 分 類)



Business Classes
for Professionals

Departmental
部門商英語訓 (10人內 - 商務主題)

Department



Private 1-1 for
Business Professionals

Private 1-1
企業主管語訓 (1對1 - 客製內容)

Private 1-1



Individual Employee Trainees
& Professionals

Employees
員工團體語訓 (自由吃到飽無預約團體口說)

Employees





Department English Training

(部門 訓練)



Overview



Telephoning



Meetings



Presenting



Speeches



Expressing



Negotiating



Small-Talk



Writing

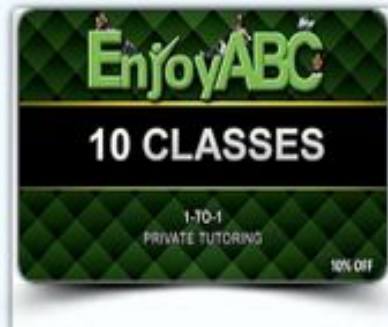




Private 1-1 English Training

(個人訓練)

Cambridge Private Classes



Payment Methods





Group Membership

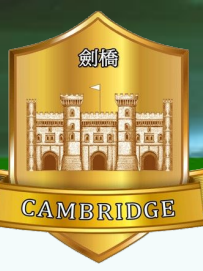
(團體英語會話課程 - 夜間課程, 不須預約)

Conversation Focused Classes

- ✓ Experienced native English tutors
- ✓ Different countries and accents
- ✓ Diverse topics (small talk & business)
- ✓ New classes every week
- ✓ 16+ (60min) classes/ week
- ✓ Join any class anytime
- ✓ Easy member access
- ✓ Option to become a private member



	Mon	Tue	Wed	Thu	Fri	Sat
7pm	餐飲 FOOD+DRINK WHY LOGOS ARE RED Ray McDonald's	旅行 TRAVEL TRAVEL GUIDE Honolulu Malissa	生活 LIFESTYLE Malissa	商務 BUSINESS Attention Management: What is it, and why is it important? Jay	科技 TECHNOLOGY HOW BATTERIES WORK Hector	DROP-IN LET'S TALK Students
8pm	自然 NATURE Stephany	動物 PETS&ANIMALS WHO IS FASTER? Josh	簡報 PRESENTATION HOW TO MAKE BETTER PRESENTATIONS Hector	聊天 CHAT Cafe Chat Stephany	電影 MOVIES DC vs MARVEL Josh	DROP-IN LET'S TALK Students
9pm	新聞 NEWS THE FUTURE OF THE OFFICE? Hector	傳統 TRADITIONS BORYONG'S FESTIVAL Hector	文化 CULTURE Gregg	話題 TED TALK A DAY IN THE LIFE OF A ROMAN SOLDIER Ellen	DROP-IN LET'S TALK Students	DROP-IN LET'S TALK Students
10pm	DROP-IN LET'S TALK Students	活動 EVENT Stephany	DROP-IN LET'S TALK Students	活動 EVENT Hector	DROP-IN LET'S TALK Students	DROP-IN LET'S TALK Students



Training Subjects

(1000+ Courses annually + subject changing per 3 months - 年近1000堂課 + 每季更新主題)

Expression



News



Travel



TED Talk



Presentations



Telephoning



Traditions



Aviation



Biz Communications



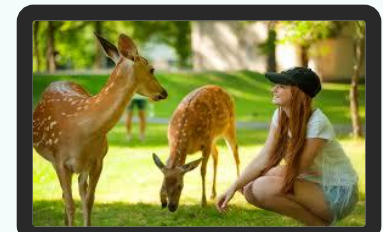
Lifestyle



Movies



Animals

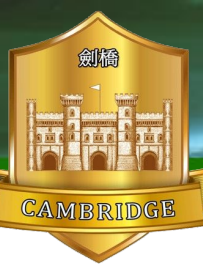




Language Consultant

(Native English Speakers only - 美加英澳等以英語為母語之語言顧問)





Class Structure

(60 min / lesson, drop in anytime during lesson – 每堂1小時, 隨到隨上)

Closing
Summary

Warm-Up
Introduction & Small-Talk

Group Discussion
Scenario-based

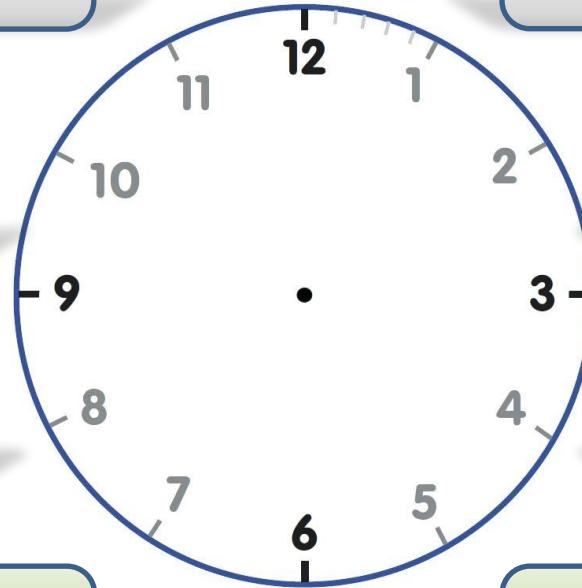
Topic Introduction
Thoughts & Opinions

Review
Awareness & Suggestions

Topic Video
3 – 6min with subtitles

Topic Discussion
Phrases & Opinions

Topic Transcript
Reading & Vocabulary





Class Material

(3 ~ 5 min 英語影片, 附帶雙語字幕, 下方有英文內容, Google Translate 點擊自動翻譯)

【Telephone English -06】Call Centre English - Talking To A Difficult Customer (與困難的客戶交談)

Updated: Nov 16



1. It's always a hard day when you have to deal with a difficult customer.
2. Whether the mistake is on your or the customer's part, you have to be polite if you want to keep the customer coming back.
3. To brush up your vocabulary, have a look at the vocabulary section at the end and practice using the words in the sentences. Let's get started then?

Hello,

Hello sir.

Where's Ginny?

Ginny's off today, Sir. May I help you?

Where's Tom Newsome?

He had to go to our other store. Can I help you?

We bought a sofa bed there, and I found a big hole in the mattress when it was delivered.

We've been buying for the past 10 years from your store. I can't believe you'd sell something like that to a loyal customer.

We appreciate your loyalty towards our store. I'm terribly sorry for that.

I can't believe our warehouse could ship a damaged piece of furniture.

(We really appreciate your loyalty towards our store. I'm really sorry about what has happened. Our warehouse should not be shipping damaged furniture, I will report this to management and have it looked into. Do you still have your sales receipt?)

Well, they sure did! I just told you they did! Don't you believe me?

Your Order

Your order is a list of the items you want to buy. You place an order with a business, and then they try to fill your order.

Dispatches

Sent off to be delivered to the customer. A store dispatches your order to be sent to you, but you may also dispatch something, maybe a check that you mail, or a package to a family member.

Dispatched

Dispatched is a formal way to say "sent."



7天10堂免費英語課程

盛夏大放送!

SIGN UP 立即領取



f t in

【Telephone English】電話英語

17 views



Recent Posts

See All



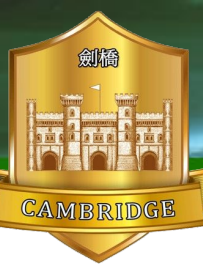
【Telephone English -08】ENGLISH FOR CALL CENTER -10 STEPS (致電中心英語-10個步驟)

7 Write a comment



【Telephone English 07】When the Phone Rings: Telephone Skills for Better Service (電話技巧)

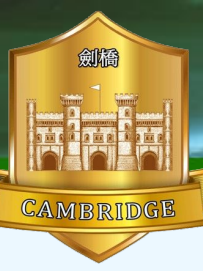
17 Write a comment



Habit Cycle

(Diverse subject + interaction - 主題不重複 + 循環式練習)





Accessibility



Any **Time**

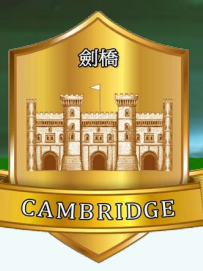


Any **Where**



Any **Device**

相容所有電腦設備
公司，家裡和通勤中皆方便



Final Test

(期末測驗)



Book a Final Test
Appointment

(預約 1小時)

Booking



Oral & TOEIC
(Speaking, Listening & Reading) Assessment Test

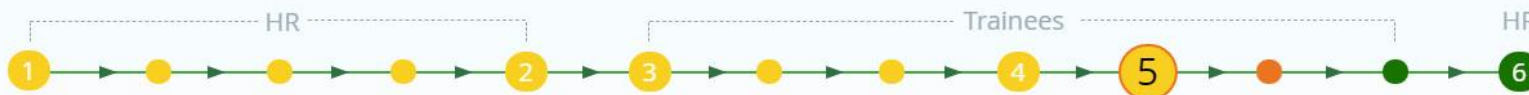
(15分鐘英籍顧問聽說評量 & 30分鐘多益模擬聽讀筆試)

Final Test



Final Test - Online Booking

(員工預約測驗)



Book a Final Test
Appointment

(預約 1小時)

Booking



劍橋-企業商務英語訓練

Oral & TOEIC Online Test

⌚ 55 min

📍 多益線上測驗會議室

- 劍橋在英國時區, 因此慢台灣8小時
- 請選擇右方時段 (台灣 5pm ~ 12am之間)

- 進入測驗請點 - [TOEIC online test](#)
- No software and registration required
- (不須下載or註冊, 直接web環境上線測驗)
- Book a free TOEIC online test
- (歡迎企業 HR + 語訓員工預約線上測驗)

Select a Date & Time

November 2020

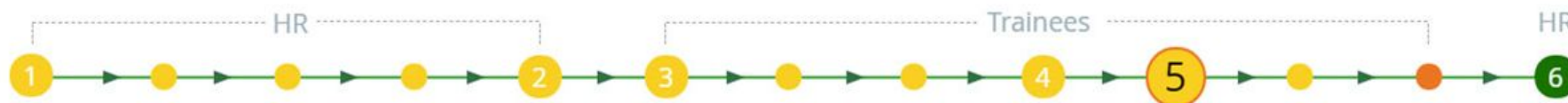
MON	TUE	WED	THU	FRI	SAT	SUN
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

🌐 UK, Ireland, Lisbon Time (10:16pm) ▼



Final Test

(測驗須知)



Step 1: Oral Assessment (15mins)
(15分鐘真人英語聽說評量)



Step 2: TOEIC Simulation Test (30mins)
(30分鐘線上多益模擬考試)
This TOEIC assessment test is recorded for verification.



Step 3: Submit Test Score
(發送筆試測驗分數)
Submit your score to complete your assessment.



Step 4: Membership
Maintain your learning momentum and continue classes by signing up as a member.
(完成期末測驗後, 加入劍橋會員即可繼續您的英語學習)



Know English. Know Success.



Listening



Reading



Speaking

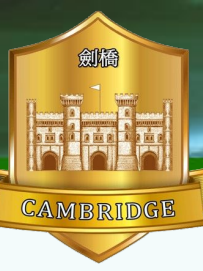


Writing

English Conversation Development, Competence & Score



Oral & TOEIC Performance Test



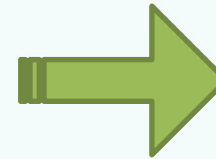
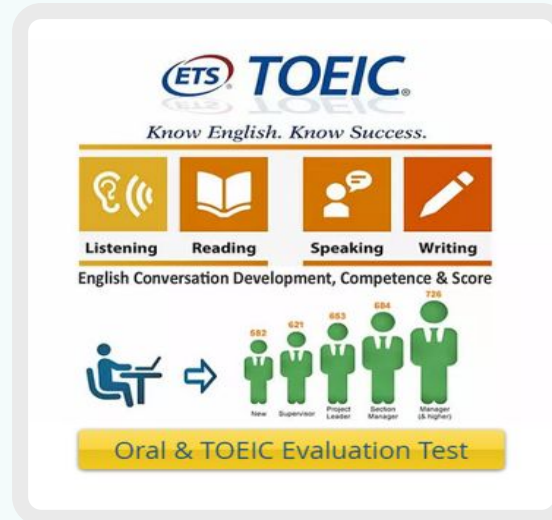
Final Test

(期末口試 + 筆試)

真人口試



線上多益筆試



結訓



FINISH the COURSE





Reports (HR Portal)

(雲端管理)



Company Portal

人資部 - 專屬企業網頁
隨時觀察語訓動態
同仁登入加密保護





HR Portal

(雲端管理)

Reports (人工智能即時回饋訓練實況報告 ~ 出席/多益評量/分析圖表等)

- ✓ Class Performance Overview – 全體學習成效曲線
- ✓ Initial Test (Oral, Listening, Reading) - 期初測驗 (口試聽說 + 筆試讀寫)
- ✓ Final Test (Oral, Listening, Reading) - 期末測驗 (口試聽說 + 筆試讀寫)
- ✓ Attendance – 出席 (日數 + 總體次數百分比)
- ✓ TOEIC Improvement – 英語口說 + 讀寫進步幅度 (多益測驗期初期末比對百分比)
- ✓ Individual Trainee Performance Overview – 個人學習成效表
- ✓ Weekly Monitoring – 訓練實況每周即時更新 (出席紀錄)





Class Performance

(全體學習成效報告)



Company Portal

人資部-專屬企業網頁
隨時觀察語訓動態
同仁登入加密保護



Cambridge International Language

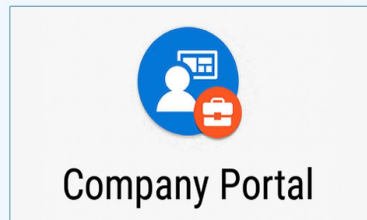
Business & General Life English Conversation Training
Final Assessment Analysis Report

No.	Chinese Name	English Name	Employee No.	Initial		End-of-term		Silver Card (3 months)				
				TOEIC	Oral	TOEIC	Oral	Total Course Day	Est. Attendance	Actual Attendance	Progress	
											Listening + Reading	Speaking
1	翁 X 容	Meta	2499	650	C1	715	C2	60	24	28	115%	2
2	劉 X 文	Danny	1542	605	C1	666	C1	60	24	30	125%	-
3	劉 X 原	Jacky	2613	710	C1	720	C1	60	24	25	105%	-
4	戴 X 紅	Christina	2665	480	B2+	528	C1	60	24	31	130%	1
5	鄧 X 駿	Robinson	1910	635	C1	699	C2	60	24	24	100%	2
6	蘇 X 祺	Vincent	2047	550	B2+	605	C1	60	24	26	110%	1
7	劉 X 揚	Erik	2971	575	B2	633	B2+	60	24	25	105%	1
8	梁 X 寶	Richard	2371	620	B2+	682	C1	60	24	26	110%	1
9	歐 X 文	YW	1095	760	C1	836	C1+	60	24	29	120%	1
10	蘇 X 中	Arthur	2067	595	B2	655	C1	60	24	34	140%	2



Initial & Final TOEIC Test

(期初 + 期末 線上多益測驗分數比對圖)

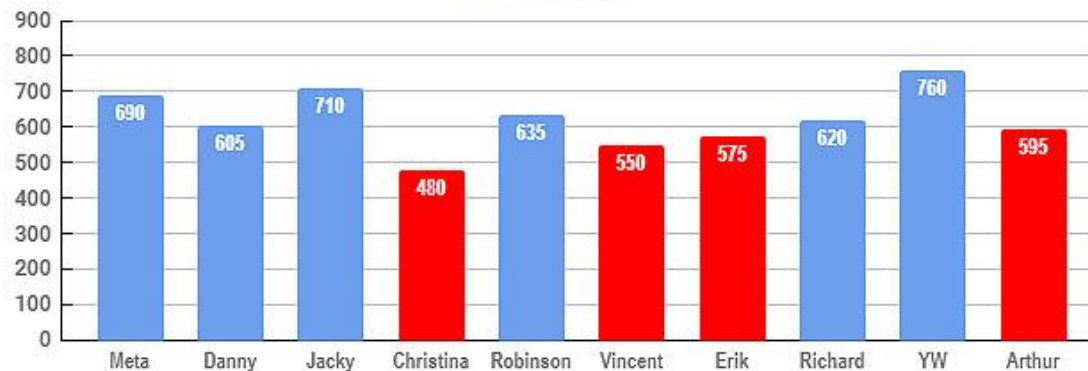


Company Portal

人資部 - 專屬企業網頁
隨時觀察語訓動態
同仁登入加密保護

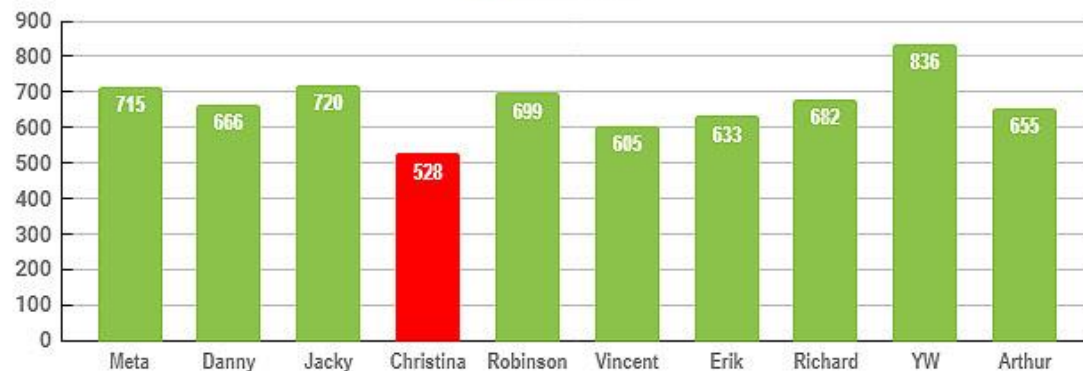
Initial Test Score

TOEIC (期初)



Final Test Score

TOEIC (期末)





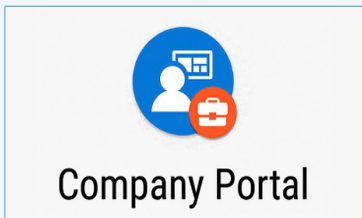
Initial & Final Oral Test

(期初 + 期末 口說測試結果)

End-of-term Oral Evaluation		Answer Proficiency Level					67.83
		255 - 400 (26% - 40%)	405 - 600 (41% - 60%)	605 - 780 (61% - 78%)	785 - 900 (79% - 90%)	905 - 990 (91% - 100%)	
1	Which is your favourite way to travel?	☐	☐	☐	☐	☒	6.65
2	What do you like and dislike about where you live?	☐	☐	☐	☒	☐	5.32

Initial Oral Evaluation		Answer Proficiency Level					58.52
		255 - 400 (26% - 40%)	405 - 600 (41% - 60%)	605 - 780 (61% - 78%)	785 - 900 (79% - 90%)	905 - 990 (91% - 100%)	
1	Please briefly introduce yourself	☐	☐	☐	☒	☐	5.32
2	What is your current job and job function ?	☐	☒	☐	☐	☐	2.66
3	What are your city/ town/ region famous for?	☐	☐	☒	☐	☐	3.99
4	What certifications/ qualification do you have?	☐	☐	☐	☒	☐	5.32
5	What are your interests and hobbies?	☐	☐	☒	☐	☐	3.99
6	How often do you speak English?	☐	☐	☒	☐	☐	3.99
7	What are your reasons to develop your English?	☐	☐	☒	☐	☐	3.99
8	Do you use social networking sites a lot?	☐	☒	☐	☐	☐	2.66
9	What's your most impressive overseas trip?	☐	☐	☒	☐	☐	3.99
10	Are you a follower or team leader?	☐	☒	☐	☐	☐	2.66
11	What is your career plan?	☐	☐	☒	☐	☐	3.99
12	Can you please describe your personality?	☐	☐	☒	☐	☐	3.99
13	What is your greatest achievement until now?	☐	☒	☐	☐	☐	2.66
14	What would be your ideal working conditions?	☐	☐	☒	☐	☐	3.99
15	What's your biggest failure and how did you solve it?	☐	☐	☐	☒	☐	5.32

☐	☒	☐	☐	3.99
☐	☐	☒	☐	5.32
☐	☒	☐	☐	3.99
☐	☐	☒	☐	5.32
☐	☒	☐	☐	3.99
☐	☐	☒	☐	5.32
☒	☐	☐	☐	2.66
☐	☒	☐	☐	3.99
☐	☐	☒	☐	5.32
☒	☐	☐	☐	2.66
☐	☒	☐	☐	3.99
☐	☐	☒	☐	5.32



Company Portal

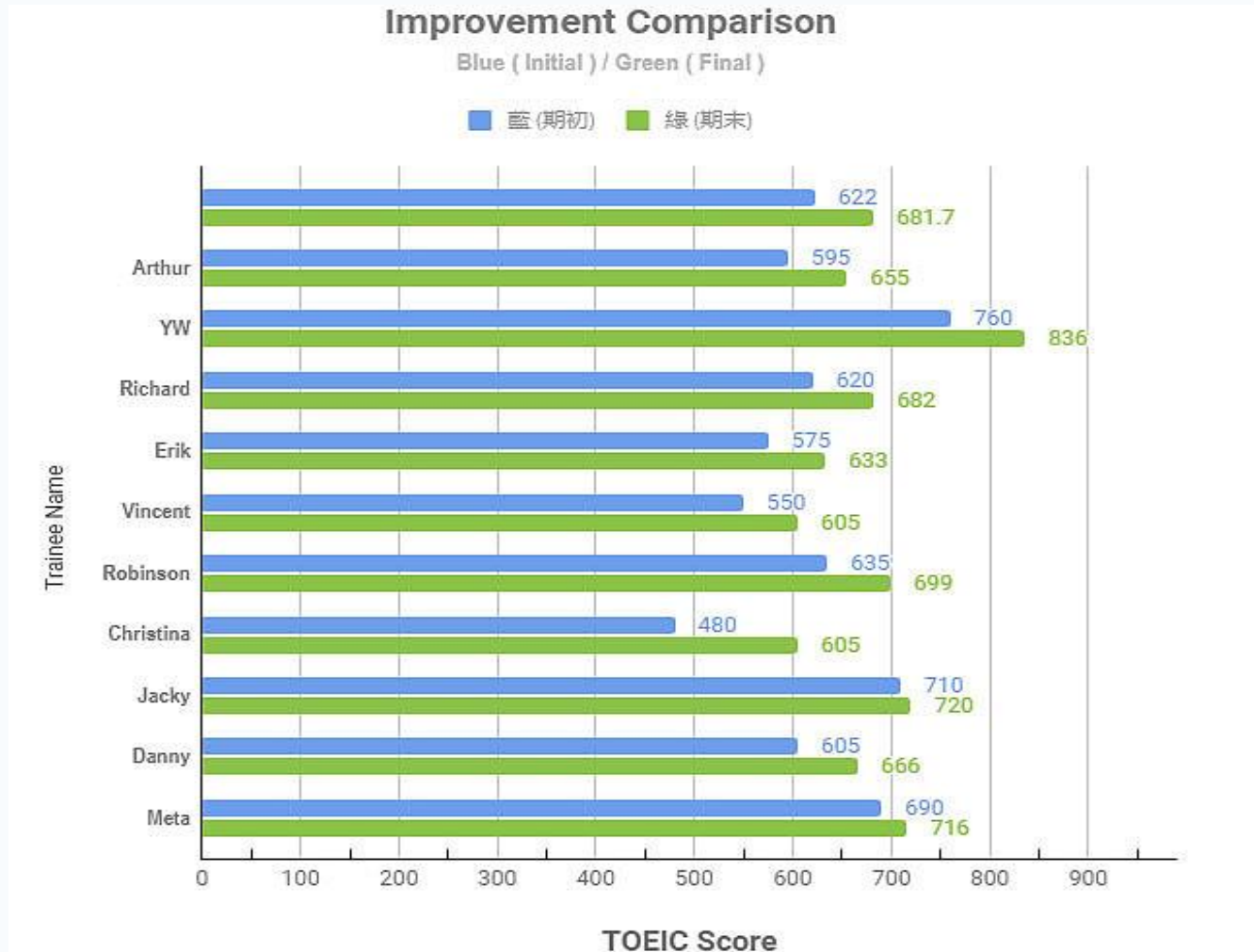
人資部 - 專屬企業網頁
隨時觀察語訓動態
同仁登入加密保護





Improvement Comparison

(測驗分數進步比對圖)



Company Portal

人資部 - 專屬企業網頁
隨時觀察語訓動態
同仁登入加密保護





Individual Performance

(個人學習成效表 – 所有口筆試 + 出席紀錄 + 進步百分比)



Business & General Life English Conversation Training Final Assessment Analysis Report

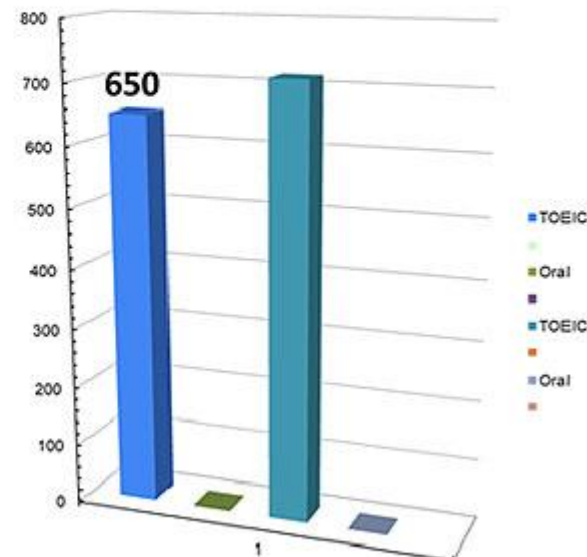
[返回主頁](#)

No.	Employee No.	Chinese Name	English Name	Initial		End-of-term		Silver Card (3 months)			Progress	
				TOEIC (聽初)	Oral	TOEIC (聽末)	Oral	Total Course Day	Actual Attendance	Attendance Rate	Listening + Reading (TOEIC)	Speaking + Listening (Oral)
1	2499	翁 X 容	Meta	690	B2	716	C1	60	47	78%	4%	9%

Attendance Record

2020	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Oct				1/10 V	2/10	3/10	4/10
	5/10 V	6/10 V	7/10	8/10 V	9/10 V	10/10	11/10
	12/10 V	13/10 V	14/10	15/10	16/10 V	17/10	18/10
	19/10	20/10 V	21/10 V	22/10 V	23/10 V	24/10	25/10
	26/10	27/10 V	28/10	29/10	30/10 V	31/10	
Nov							1/11
	2/11 V	3/11 V	4/11 V	5/11 V	6/11	7/11	8/11
	9/11 V	10/11 V	11/11 V	12/11	13/11	14/11	15/11
	16/11 V	17/11 V	18/11	19/11 V	20/11 V	21/11	22/11
	23/11	24/11 V	25/11 V	26/11 V	27/11 V	28/11	29/11
	30/11 V						
Dec		12/1 V	12/2	12/3	12/4 V	5/12	6/12
	7/12 V	8/12	9/12 V	10/12 V	11/12	12/12	13/12
	14/12 V	15/12 V	16/12 V	17/12	18/12 V	19/12	20/12
	21/12 V	22/12 V	23/12 V	24/12 V	25/12 V	26/12	27/12
	28/12 V	29/12 V	30/12	31/12 V			

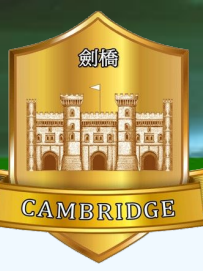
Improvement Comparison



Company Portal

人資部 - 專屬企業網頁
隨時觀察語訓動態
同仁登入加密保護





人資部 -
公司期許同仁英語提升
但預算有限？





CAMBRIDGE

INTERNATIONAL LANGUAGE TRAINING

ABOUT US

STEPS

1. MEETING

2. PAYMENT

3. INITIAL TEST

4. COURSES

5. FINAL TEST

6. REPORTS



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CAMBRIDGE

INTERNATIONAL LANGUAGE TRAINING

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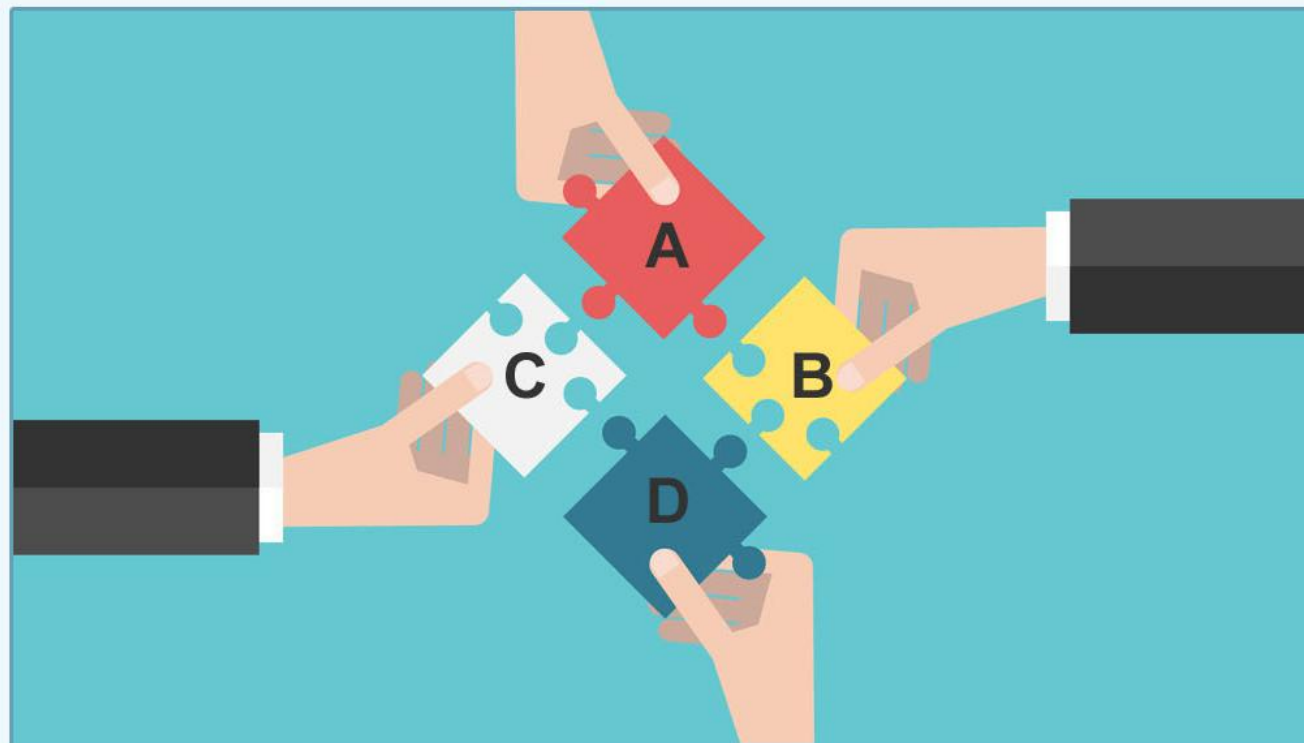
5. FINAL TEST

6. REPORTS



每年近 700 門 商 務 課 程
吃 到 飽 自 由 選 課
無 須 預 約 方 便 搭 配 忙 碌 工 作





劍橋國際語言 -
全方位英語培訓平台
確保同仁英語水平達公司期望！





劍 橋 - 全方位商務英語訓練

